PROTECT YOUR INVESTMENT FOR LONGER

Most Car Buyers are Unprotected! 60,000 Miles and Beyond!

Some Factory Warranties Up to 60 Months/ 60,000 Miles

Most Factory Warranties Up to 36 Months/ 36,000 Miles

The Coverage You Need to Protect Your Investments



Strategic Administration Group

877.938.3332

P.O. Box 161126 Fort Worth, TX 76161 sales@sagionline.com sagionline.com

The Coverage You Need



EXCLUSIONARY

VEHICLE SERVICE CONTRACT

Plan For The Unexpected

A vehicle service contract provides you with protection against unexpected, costly vehicle repairs after the security of the manufacturer's warranty ends.

The expense of these repairs are ever-increasing.

Give Yourself Peace of Mind By Purchasing a Service Contract Today!



The Exclusionary Vehicle Service
Contract is the simple,
cost-effective way to plan ahead
and enjoy worry-free vehicle
ownership!

Individual & Comprehensive Plans Available

You select the coverage or coverages you need and a customized plan will be tailored for you. You can also select the convenient multiple coverage plans for savings.

This brochure is intended to provide an overview of the programs available through Strategic Administration Group. For detailed information about what's covered or excluded, please review the vehicle service contract.



Covers all parts of the Vehicle except:

- GLASS
- LIGHT BULBS
- PAINT
- TIRES
- BATTERY
- PHYSICAL DAMAGE
- COVERTIBLE TOPS
- UPHOLSTERY (Including heaters)
- ANIT-THEFT SYSTEMS OR RADIO/SPEAKER SYSTEM NOT INSTALLED BY THE MFR
- TRIM OR MOLDINGS (including Interior and Exterior Trim, Body Side and Weather Strips)
- LENSES
- SALES TAX
- MANUAL CLUTCH
- BRAKE ROTORS AND DRUMS
- EXHAUST SYSTEM
- SHOCK ABSORBERS
- PASSIVE RESTRAINT SYSTEMS (Including seat belts)
- THE MAINTENANCE SERVICES AND PARTS DESCRIBED IN THE COVERED VEHICLE'S MFR SCHEDULE
- SEALED BEAMS
- RUST/CORROSION
- THROTTLE BODY (except injectors)
- CELLULAR TELEPHONE & OTHER ELECTRONIC TRANSMITTING DEVICES (not installed by MFR)
- OTHER NORMAL MAINTENANCE SERVICES AND PARTS INCLUDING BUT NOT LIMITED TO ENGINE TUNE-UP, WHEEL ALIGNMENT, WHEEL BALANCING, FILTERS, ALL FLUIDS, SPARK OR DIESEL GLOW BILLIGS, BRAKE BADS AND SHOES



EMERGENCY ROADSIDE SERVICE

No Deductible applies for the Emergency Road Service Benefit in this contract. 24-Hour Emergency Roadside Service is provided. We will dispatch a vehicle as long as this contract is in effect by use of Our toll-free number (800) 308-5604. Please provide the dispatcher with Your Registered Customer and Covered Vehicle Information written on the first page. The Emergency Hotline will dispatch prompt service to take care of Your covered Emergency Road Service request.

Emergency Road Service is available when Your Vehicle is disabled as long as this Contract is in effect. Note: One paid benefit per 72- hours. Emergency Roadside Assistance is available on a "sign & drive" basis throughout the United Stated and Canada, 24 hours a day, 365 days a year. Please call the appropriate number listed above for any of these benefits.

Limitations: Services obtained through any other source are not covered and are not reimbursable. In the event 24 hour roadside service is unable to locate service. You may contract for such services and send Your original receipted expenses to Strategic Administration Group for reimbursement consideration. Reimbursements are strictly limited to one hundred dollars (\$100.00)

Emergency Road Service consists of: Tire Service: Changing of a flat tire with an inflated spare up to one hundred dollars (\$100.00) per occurrence. Battery Service: Attempting to start a Vehicle with a

booster battery(to your weak or dead battery) up to one hundred dollars (\$100.00) per occurrence. Hybrid and Electric Vehicles will be towed.

Delivery Service: Delivery of emergency supplies of gasoline, oil or water as may be required and available up to one hundred dollars (\$100.00) per occurrence. Materials being delivered will be paid for by You.

Towing service: When Your Vehicle is disabled, it will be hooked up and towed to a destination of Your choice by an authorized towing service up to one hundred dollars (\$100.00) per occurrence.

Locksmith Service: If keys are locked inside Your Vehicle, a locksmith will be dispatched to assist You in gaining entry to Your locked Vehicle up to one hundred dollars (\$100) per occurrence. Cost of key cutting/replacement is Your

Rental Car / Substitute Transportation

In the event of a Covered Breakdown, when Your Vehicle has a repair time that exceeds 8.0 hours, in accordance with the Manufacturers labor guide. We will reimburse up to thirty dollars (\$30.00) per day for six (6) days not to exceed one-hundred eighty dollars (\$180.00) per occurrence from a licensed rental car facility. The above is not payable if the Contract Holder has other substitute transportation Coverage available. This Coverage also applies while the covered Vehicle is under the Manufacturer's Warranty. This Coverage is not subject to a Deductible.

PRE-OWNED VEHICLE COVERAGE

POWERTRAIN COVERAGE PLAN

Gasoline/Diesel Engine: All internal lubricated parts including: pistons, piston rings and pins, crankshaft and main bearings, connecting rods and rod bearings, camshaft and bearings, pushrods, rocker arms and followers, timing belt/chain and gears, valves, valve springs, seats and guides, lifters, oil pump, manifolds, flywheel, ring gear, flex plate, core plugs, harmonic balancer and bolt, valve covers, timing cover, oil pan, vacuum pump, engine mounts. Also covered are turbocharger/supercharger housing, all internal parts, and the waste gate. The engine block and cylinder head are covered only if damaged by an internal lubricated part. Rotary Engine: All parts listed above for gas/diesel engine plus rotors, rotor seals eccentric shaft and bearings. The rotor chamber is covered if damaged by an internal lubricated part.

Transmission: All internal lubricated parts in the transmission case including bands, clutch packs, gears, pumps, shafts, shift forks, shift rails, synchronizers, and solenoids. The torque converter, bell housing, vacuum modulator, transmission mounts, and transmission pan. The transmission case is covered only if it is damaged by an internal lubricated part.

Transfer Case: All Internally lubricated parts contained within the Transfer Case. The Transfer Case is also covered if damage is the result of the failure of an Internal Part of the Transfer Case. Drive Axle: 2WD / 4WD / ALL-WHEEL: All internal lubricated parts in the drive axle, axle shafts, differential cover, universal joints and yokes, constant velocity and double offset joints, wheel bearings, drive shaft, drive shaft center bearing, locking hub mechanism. The drive axle housing is covered only if damaged by an internal lubricated part.

Seals and gaskets: Should seals and gaskets be required in conjunction with the repair of a covered component, coverage will be extended to include seals and gaskets on said covered components. Up to 100,000 miles, cylinder head gasket(s) and intake manifold gaskets are the only gaskets covered as a gasket failure ALONE, of the listed parts that are covered will be covered by this contract. Head gaskets on Diesel Engines are not covered.



PLUS COVERAGE PLAN (INCLUDES POWERTRAIN)

Air Conditioning: Expansion valve, pressure cutoff switches. orifice tube and dryer. Condenser, Compressor, Evaporator, Lines and Fittings. Internal assembly including pistons, rods, valves. bearings and shafts, clutch and pulley. NOTE: O.E.M. refrigerants are to be used if replacement is required. If failure is due to a covered component, and fluid conversion is necessary, the Contract will cover the conversion parts and labor only. For hoses, O-rings seals, refrigerants and other non-covered components the contract holder is responsible.

Steering: Power steering fluid cooler, steering column coupling, power steering pump, steering main and intermediate shafts, power cylinder assembly, Pitman arm, idler arm, tie rods, drag link, power steering cooler, power steering control valve and cylinder, steering box or rack.

Brakes: Master cylinder, power assist boosters and valves, wheel cylinders and calipers, combination valve, steel lines and fittings. backing plates, power brakes cylinder, vacuum assist booster pump, springs, clips and retainer, self-adjusters, rear activators, parking brake linkage and cables.

Fuel System: Fuel pump, metal fuel lines, fuel injectors, diesel fuel injection pump, diesel injectors, diesel vacuum pump. Cooling System: Water pump. Radiator and heater core only if leaking. Base Electrical: Alternator, starter motor and solenoid, distributor, ignition coil, ignition module.

TOTAL COVERAGE (INCLUDES POWERTRAIN AND PLUS)

Suspension: Upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, front wheel drive hub and bearing assembly, steering knuckles, stabilizer shaft and bushings, king pins and bushings, strut bar and bushings, spindles and spindle supports, and wheel bearings. High Tech Electrical: Cruise control servo/transducer, factory compass, factory thermometer, headlight switch, horn, ignition lock cylinder, ignition switch, power antenna, power lock actuators, windshield wiper motor, windshield wiper module, windshield washer pump, power window motors and power window regulator. Electronic speedometer display and module, engine control module, power sun/moon roof motor, power convertible top electric motor, crank sensor, knock sensor, oil temp sensor, camshaft positioning sensor, mass air flow sensor. BAP sensor MAP sensor, upstream oxygen sensors, downstream oxygen sensor, heated oxygen sensors, throttle positioning sensor engine coolant temperature sensor, intake air temperature sensor. neutral or park position sensor, brake fluid pressure sensor, PFE

Hybrid: IMA Control unit of battery electronics, IMA control unit for assembly, IMA motor stator assembly, IMA motor rotor assembly,

COMPLETE WRAP

If your vehicle is currently covered under a manufacturer's powertrain warranty, you can "wrap" this coverage around it and enjoy top-level protection (comparable to the Exclusionary) for a reduced cost!

This plan covers all approved repairs for any failure **EXCEPT any component that was originally covered under the maufacturer's powertrain warranty, and those items listed in the exclusions section of your contract.

DEDUCTIBLE

A covered BREAKDOWN coverage is subject to the applicable deductible for each repair visit. However, the deductible does not apply to towing and/or rental car/substitute transportation coverage(s).

